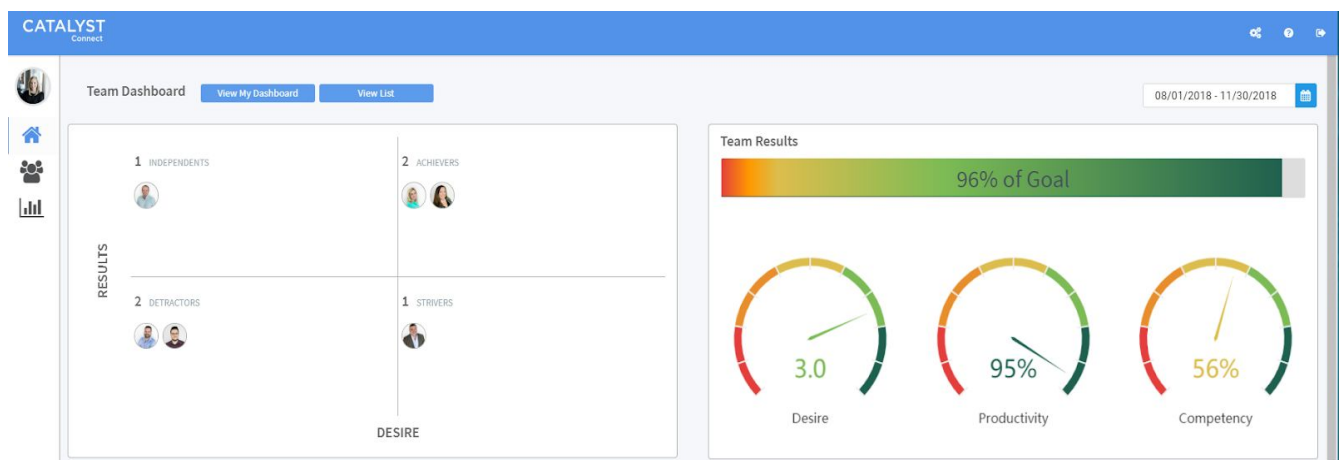


# Quick Start for Coaches

## Activate Your Account

1. **Start** by locating your Welcome email and select the **Activate** button. *Note: If you do not receive an email be sure to check your spam folder.*
2. **Activate Account:** Enter your email address and create your password to login. (Your confirmation code displays automatically.)
3. **Login:** Login with your email address and password.

## Navigating



**Date Range Filter** - Date range for the performance data you are viewing.  
*Note: Your dashboard will begin populating data as you complete coaching activities for your team.*



**My Profile** - Make changes to personal settings. (Upload your profile picture here.)



**Dashboard** - View your team performance. Gain quick insight into Feedback. Begin all activities assigned to you via your To-Do list.



**My Team** - Begin all coaching activities.



**Reports** - View insights into coaching activity and details of team member performance.



**Feedback** - Provide feedback to your team member on the fly.



**Need Help**- Have questions? Access the Support Center.

## Start Coaching

You'll begin all coaching activities from the **My Team** page. Select an action from the top of the page and then select the desired team member. Use the Search feature to find a team member quickly.

My Team

Diagnose Develop Debrief Insight

Search Team Members

Patty Adams  
Director - Customer Service  
Diagnose

Anita Allen  
Director - Customer Service  
Diagnose

Clay Dean  
Director - Customer Service  
Diagnose

Chandler Dixon  
Director - Customer Service  
Diagnose

Jeff Inglewood  
Director - Customer Service  
Diagnose

You  
NovoLogic Relationship Manager  
Diagnose

Bud Smith  
Director - Customer Service  
Diagnose

1. **Diagnose** - Conduct assessments and record observations.
2. **Develop** - Assign development activities.
3. **Debrief** - Discuss results with team member and track desire to improve.